

TERMS AND CONDITIONS

TFS Courier Service Sign-up Promotion

CAMPAIGN OVERVIEW

Campaign name: TFS Courier Service Sign-up Promotion

Prize: R5,000 TFS Courier Voucher

Campaign period: From campaign launch until 15 November 2025 at 11:00 PM (SAST)

Organiser: Takealot Online (Pty) Ltd

1. ELIGIBILITY REQUIREMENTS

1.1 This campaign is open to Takealot Marketplace sellers operating in South Africa who are 18 years or older.

1.2 To qualify for the competition, participants must:

- Be a registered Takealot Marketplace seller on the takealot.com ecommerce platform.
- Sign up for TFS courier services on or before 15 November 2025 at 11:00 PM (SAST).
- Complete the TFS Courier onboarding process.

1.3 The following persons are **NOT** eligible to participate:

- Staff members of Takealot Online (Pty) Ltd and their immediate family members.
- Employees of TFS's advertising agencies.
- Individuals who are not legitimate Takealot Marketplace sellers.

2. ENTRY REQUIREMENTS

2.1 To enter the competition, eligible Marketplace sellers must:

- Successfully sign up for TFS courier services through official TFS Courier onboarding channel.
- Complete all required registration forms and documentation.
- Provide accurate contact information (phone number and email address).
- Agree to TFS courier Service terms of service.

2.2 Registration must be completed on or before **15 November 2025 at 11:00 PM (SAST)**.

3. PRIZE DETAILS

3. One (1) TFS courier voucher valued at R5 000 (Five Thousand Rand) will be awarded.

3.2 The voucher can be used towards TFS courier services only and is subject to TFS service terms and conditions.

3.3 The prize is:

- Non-transferable and cannot be assigned to another person.
- Not exchangeable for cash or alternative prizes.
- Valid for 12 months from the date of issue.
- Subject to TFS courier service availability and terms.

3.4 The voucher must be used in accordance with TFS courier service pricing and policies current at the time of use.

4. WINNER SELECTION AND NOTIFICATION

4.1 1 (one) winner will be selected by random draw from all eligible entries received by the closing date.

4.2 The draw will take place within 7 (seven) working days after the campaign closing date.

4.3 The winner will be notified by telephone using the contact details provided during registration.

4.4 TFS will make up to 3 (three) attempts to contact the winner during business hours (08:00 - 17:00, Monday to Friday).

4.5 If the winner cannot be contacted after three attempts, or fails to respond within 48 (forty-eight) hours, a new winner will be selected.

5. PRIZE DELIVERY

5.1 The TFS courier voucher will be delivered electronically to the winner's registered email address within 8-12 (eight - twelve) weeks of winner confirmation.

5.2 Winners must provide a valid email address and ensure they can receive electronic communications.

5.3 TFS is not responsible for vouchers that cannot be delivered due to:

- Incorrect contact details provided by the winner.
- Technical issues with the winner's email service.
- The winner's failure to respond to delivery attempts.

6. GENERAL CONDITIONS

6.1 Marketing consent: By entering, participants consent to receiving marketing communications from TFS about courier services and related offers. Participants may opt out at any time.

6.2 Privacy: Personal information collected will be processed in accordance with TFS's Privacy Policy and applicable data protection laws.

6.3 Service agreement: Registration for TFS courier services constitutes acceptance of TFS's standard service terms and conditions.

6.4 Competition variations: TFS reserves the right to vary, postpone, suspend, or cancel this competition or any aspect thereof without prior notice, at its sole discretion.

6.5 Liability limitation: Neither TFS nor any associated sponsors accept responsibility for:

- Any loss, damage, or inconvenience caused by entering the competition.
- Any costs incurred in relation to entering the competition.
- Any failure of TFS courier services outside of TFS's reasonable control.

6.6 Legal waiver: By entering, participants waive any right to claim against TFS or its sponsors in relation to the competition, prizes, or any variations thereof.

6.7 Disputes: Any disputes arising from this competition will be governed by South African law and subject to the jurisdiction of South African courts.

6.8 Tax implications: Winners are responsible for any tax implications arising from prize receipt.

7. ADDITIONAL SERVICE-SPECIFIC TERMS

7.1 Registration for TFS courier services is subject to TFS's standard approval process and creditworthiness assessment.

7.2 TFS courier services are subject to availability in the participant's area and TFS's operational capacity.

7.3 Service fees and charges will apply to TFS courier services as per the standard rate card, except where offset by the prize voucher.

7.4 Participants acknowledge that TFS courier service registration creates an ongoing business relationship subject to separate service agreements.

8. CONTACT INFORMATION

For competition-related queries:

Email: info@tfsfulfilment.com

For TFS courier service queries:

Website: www.tfsfulfilment.com

Campaign organiser: Takealot Online (Pty) Ltd

Registration number: 2010/020248/07

Date of terms: 10 October 2025

These terms and conditions are effective from the campaign launch date and supersede any previous versions. TFS reserves the right to update these terms with reasonable notice.