

WELCOME TO THE TAKEALOT FULFILMENT SOLUTIONS WEBSITE PRIVACY STATEMENT

WHO WE ARE

Takealot Fulfilment Solutions, a division of Takealot Online (Pty) Ltd (“**TFS**”, “**we**”, “**us**” and “**our**”) respect your privacy and take it seriously. This privacy statement describes our commitment and approach to privacy when processing your personal information on this website so as to comply with the Protection of Personal Information Act 4 of 2013 (“**POPI**”).

This Website Privacy Statement and our [Terms and Conditions](#) are governed by the laws of the Republic of South Africa.

SCOPE

This policy applies to you when you visit this website.

When we refer to Personal Information and process/processing in this Privacy Statement, they bear the same meanings as set out in the Protection of Personal Information Act 4 of 2013.

ACCEPTANCE AND CHANGES

You may not continue to visit our website if you do not accept this Privacy Statement or any changes to it.

You may only send us your own personal information and not personal information belonging to anyone else.

We may change this Privacy Statement at any time and will notify you of the changes on our website. Any changes to the Privacy Statement will apply to you if you continue using our website after the date on which the change has been posted.

COLLECTION

When you visit our website, we automatically collect your Internet usage information through your browser via cookies, which we may use to gain insights into how our visitors use the website and optimise their experience and the presentation of information. Cookies are small text files stored on your device when you visit most websites. These files hold small amounts of data and allow the server to recognise you when you revisit a website.

We may ask you to provide us with certain identifying information (including your first name, surname and email address) when you contact us or otherwise submit information through our

website.

You may provide us certain optional identifying information on a voluntary basis when you fill in a contact form, when you email us, or when you provide identifying information to support a request.

We will get your consent to collect your personal information when required by applicable law.

PURPOSE FOR COLLECTION

We may process this personal information to:

- Comply with applicable laws.
- Gain insight into how our visitors use the website and to improve our website service.
- Recognise, prevent and investigate attacks on our website.
- Enforce our Terms and Conditions.
- Any other purposes that you indicate when you agree to provide it to us.

DISCLOSURE

We may share your personal information with third-parties specifically with:

- Other subsidiaries and/or divisions within Takealot Online (Pty) Ltd.
- Our website hosting partners, service email marketing partners, and other service providers who help us deliver this website.
- Third-parties as required by applicable law.

By using our website, you consent that we may share your personal information with third-parties for the above mentioned purposes.

STORAGE

We will retain your Personal Information for as long as is necessary to achieve the purpose for which this information was collected or subsequently processed. If your Personal Information is used for more than one purpose, we will retain it until the purpose with the latest period expires but we will stop using it for the purpose with a shorter period once that period expires.

By accessing and using the Platform, you consent to us retaining records of your Personal Information for no longer than may be necessary to achieve the purpose for which the information was initially collected or subsequently processed.

We may transfer certain personal information outside the geographic borders of South Africa including for data storage and back-up purposes to ensure the integrity of our website and other systems.

When we transfer your personal information outside of the geographic borders of South Africa, we will ensure that we do so in accordance with the requirements for lawful transfer outside of South Africa as set out in POPI.

By accessing and using our website, you consent to us transferring your personal information outside of South Africa as set out in POPI.

A. GENERAL

Please contact us by email to DS.Privacy@takealot.com if you have any questions about this privacy policy or how we handle your personal information.